



Allergen and Dietary Requirement Advice

Here at the Hare we pride ourselves of being able to offer fresh local produce and actually knowing what's in our food. If you have an allergy or dietary requirement we require **at least 24 hours notice** in advance. This may sound like a lot of time, but please bear in mind, we have to sometimes order in ingredients, wait for them to arrive, then prep them especially for you. While we are confident in our food and know what's in each dish, we can not guarantee that the ingredients that we use are not packed in an allergen free environment or that human error will definitely not occur as the ingredients may be found in our kitchen

With regards to our allergy policy, in light of recent events covered in the media, a chef at a restaurant (not the Hare) made an awful error and a guest digested nuts and he had a severe allergy to them. He was hospitalised. While he is ok, it could have been fatal. The chef accepted it was human error (it was actually a member of his team but as head chef he was liable) he explained he was exhausted and they were very busy, not an excuse in any shape or form but proves errors can occur.

We have had to change our due diligence when accepting guests with allergies. You will be required to confirm the allergy details fully and inform the restaurant of any medication required to indicate the severity of the allergy.

We have taken the decision not to cater for anyone with any allergy severe enough to hospitalise or kill.

This, you may feel is a little dramatic however we hope you understand the reasons why we have made the decision. We are protecting the business and the staff from any human error which could occur.

With regards to a mild allergy, we can advise to the best of our ability. But please note, it is the guest's choice as to whether they dine with us or not.

On booking we specifically ask whether there are any dietary requirements or allergies we should be aware of. It is at this point **you must declare** any so we can go through our allergy information. If you visit us without informing us of any dietary requirements or allergies, we reserve the right to refuse to serve you and retain the deposit held

It is with regret that the following allergies and dietary requirements can not be accommodated:

Vegan

Dairy free

We have an in house booklet which highlight the 13 allergens and which of our dishes contains them

Should you wish to discuss this any further, please contact us at

liz@thehare-inn.com

or call 01845 59 77 69